

# Verdigris Valley Electric Cooperative

## Pay-As-You-Go Pre-Paid Application

**Enjoy the convenience of paying your electric bill when you want!**

As a pre-paid member, you will need to pay a security deposit, membership, and connect fee of \$25.00 each, as well as a \$50.00 pre-payment credit for electricity, for a total minimum payment of \$125.00 in order to have your service activated. Pre-paid members are not subject to normal collection fees. Payments can be made in any amount; however, service disconnected due to a credit deficit will remain disconnected until the outstanding balance and an additional \$25.00 is paid.

Pre-paid electric service requires your account to have a credit balance at all times. Electric service will be disconnected any time the account does not have a credit balance. Service can be disconnected anytime Monday through Friday. Medical conditions or inclement weather will not postpone the service being disconnected. Pre-paid accounts are not eligible for payment arrangements or budget billing. Energy assistance payments will be applied when they are received. Assistance pledges will not be accepted to keep the service active. If a payment is returned, the amount of the returned item and a return item fee will be charged to the member's account immediately. If this causes credit on the account to be exhausted, service will be subject to immediate disconnect **without notice**. VVEC has the right to decline payment by check if the account reflects two or more returned payments in the past 12 months.

Pre-paid accounts do not receive monthly paper bills. Account history such as usage, charges, and payments are available via the Internet by visiting [www.vvec.com](http://www.vvec.com) and selecting the **Pay Online** link. You can also make payments by calling VVEC at 918-371-2584 or 1-800-870-5948 and selecting option 4. Based on the criteria you elect, you will receive daily low balance notifications by e-mail or phone. It is your responsibility to keep VVEC informed of any changes in your e-mail address and/or telephone number. To remain on pre-pay you must maintain a valid, working telephone number and/or e-mail address in order to be able to receive low balance notifications.

In addition to using VVEC's website or calling the telephone numbers listed above, payments can be made in the office, by phone at 1-866-780-5458, or at various payment kiosk locations throughout VVEC's service territory.

If service is terminated at your request or the account is disconnected for nonpayment the account will be settled and final billed. Accounts will receive a refund of any remaining credit on the account. Once an account is final billed, it is your responsibility to remit payment immediately upon notice of any remaining balance due.

At any time you may elect to convert to standard billing. At that time, you will be required to pay any unbilled electric usage calculated at the time of conversion, plus a deposit, as a condition for continued service. Once you elect to be removed from the pre-pay program, you cannot participate in the program again for 12 months.

Signature: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Capital Credit Number: \_\_\_\_\_

Please Check Here If You Agree

*Please return to  
memberapplication@VVEC.com*